



**INDIAN INSTITUTE OF PUBLIC ADMINISTRATION
PUDUCHERRY REGIONAL BRANCH, PUDUCHERRY**

Third Party Transparency Audit under the RTI Act, 2005

**The New India Assurance Company Ltd.
2025-2026**

Summary Report

All the public authorities should proactively disclose the information under the Right to Information Act. Section 4, which will help bring transparency in the administration.

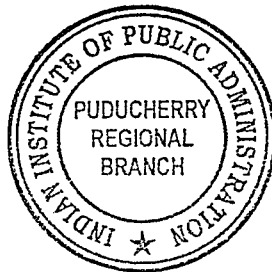
New India Assurance Co. Ltd is duly acknowledged for its commendable efforts in ensuring transparency by proactively disseminating relevant information on its official website, in alignment with the provisions of the RTI Act, 2005.

During Auditing it is observed that the information related to few areas have to be shared on the website:

- + The information required under Section 4(1)(b) of the RTI Act and guidelines by the organization is satisfactory. Website is being used as an effective medium for Dissemination of information.
- + New India Assurance Co. Ltd should update Consultancy committee of key stake holders for advice on Suo-motu disclosure, Committee of PIOs/FAAs and should obtain latest STQC certification from the Directorate of STQC and upload the certificate on the Website.
- + Overall, New India Assurance Co. Ltd, has demonstrated a satisfactory level of compliance with the proactive disclosure requirements under the RTI Act, 2005.
- + To ensure sustained transparency and institutional credibility, it is imperative to establish a robust system for the automated and periodic updating of information under proactive disclosure, guided by intelligent keyword-based triggers For greater public assurance, the date of the last update and the forthcoming scheduled update should be prominently indicated on both the cover and concluding pages of the RTI Manual published on the official website.
- + IIPA Puducherry extend our sincere congratulations to The New India Assurance Company Ltd., for achieving an audit score of 91% in the RTI Third Party Audit for the year 2025-26, reflecting an improvement over last year's performance. This notable progress demonstrates the Public Authority's continued commitment to transparency, proactive disclosure, and compliance with the provision of RTI Act, 2005.

It is recommended that the Public Authority of the New India Assurance Co. Ltd Initiate appropriate measures to ensure the disclosure of the aforementioned information on its official website, in strict compliance with the provisions of Section 4 of the RTI Act, 2005.

13th June, 2026



A handwritten signature in black ink, appearing to read "Dr. R.D. Jayavijayan".

Dr. R.D. JAYAVIJAYAN
NODAL OFFICER, RTI - CELL,
Indian Institute of Public Administration,
Puducherry Regional Branch, Puducherry.

